

Professional Services Credits



A cost-effective and flexible way to purchase UltraLevel Consulting Services.

Overview of Professional Services Credits

UltraLevel Professional Services Credits provide a cost-effective and flexible way to purchase UltraLevel Consulting Services. UltraLevel Professional Services Credits allow customers to buy credits at the time of hardware purchase or as a stand-alone purchase. This helps to manage costs and eliminates the need to allocate additional funds later on.

- Credits can be used towards any available packaged consulting or custom consulting
- Credits are available for purchase by UltraLevel customers only
- Credits can be purchased only from UltraLevel

Benefits of Professional Services Credits

- Flexibility: Leverage budget cycles and apply credits as needed towards consulting services
- Value: Volume-based discounts are available for packaged consulting
- Efficiency: Less administrative effort and a more streamlined order fulfillment process, especially when you make bulk credit purchases

Professional Services Credits List Price Discount Schedule

| Number of Credits | Discount* |
|-------------------|-----------|
| 1-150 | 0% |
| 151-600 | 10% |
| 601-1200 | 15% |
| 1201-2000 | 20% |

* UltraLevel list price discount only. All credits have a face value of \$100 USD

How PSO Credits Work

- Credits account must be activated before credits can be used.
- Credits expire one calendar year from date of purchase even if the Credit account has not been activated.
- Credits may be redeemed for UltraLevel consulting services.
- For packaged consulting, one (1) credit may be redeemed for \$100 USD of UltraLevel list price services.
- For custom consulting engagements, credits are applied according to the list price based on volume of purchase.
- For custom consulting engagements, a Statement of Work (SOW) is not required at the time of purchase; however, a signed SOW is required prior to the engagement.
- Credits may be used towards Travel and Expense (T&E) and are applied at list price by volume.